



EndeKeralam.com

# Help Guide for Placing an online Order



**www.endekeralam.com** is an online gifts shop that makes sending gift to your dear ones a pleasure.

## Step 1: Choose the Gift item of your choice



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1 Kg (2.2 Lbs)  
Taj / 5-Star bakery  
Black Forest Cake

Price: US\$32.6/  
Rs.1499

[Buy Gift](#)

[More Cakes....](#)



9 Pcs.Ferrero Rocher  
Chocolate With 3 Red  
Roses Bunch

Price: US\$15.72 /  
Rs.739

[Buy Gift](#)

[More Midnight Delivery Gifts....](#)



Set of 3 Cadbury  
Celebration  
Magic (Almond Magic,  
Raisin Magic, Cashew  
Magic)

Price:US\$26.60/  
Rs.1250

[Buy Gift](#)



Mixed Dry Fruits  
500 gms

Price: US\$14.11/  
Rs.649

[Buy Gift](#)

 **Mobile Payment**

Wanna  
Send A Gift?

But Do not have  
Delivery Address!



[New Born](#)



- 1) To place the order click on "Buy Gift" link, corresponding to the gift item that you would like to choose.
- 2) To choose from wider range of gift items, please click on the respective link in the "Category Menu" section. E.g. If you want to choose from range of flowers, please click on "Flowers" link in "Category Menu".
- 3) On this website, you can make payment using any one of the following instruments:
  - 1) Credit Card [ Diners Club Card/ American Express/ Visa ]
  - 2) Internet Enabled Bank Account (Debit Card)
  - 3) PayMate (Mobile payment), ITZ Cash Cards

## Step 2: Order Form (Enter Delivery Date, Gift Message and Gift items Confirmation)



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Product ID #	Description	Price	Qty
C00081	2.2Lb 5-Star Choc. Cake <b>Please Enter Date of Delivery and Gift Message</b> <input type="text"/>	INR 1499.00	<input type="text" value="1"/>
<b>Grand Total :</b>		<b>INR 1499.00</b>	

### Notes :

1. To delete an item, change the quantity to zero.
2. All prices are in INR (Indian Rupees).
3. If you use a non-Indian credit card, your bank will automatically convert to your home currency based on today's exchange rates.
4. Click [here](#), to view the approximate value of this transaction in your local currency which will be reflected in your Credit Card Statement.

Would you like to . . .

1) Once you would have clicked on "Buy Gift" link on our website <http://www.endekeralam.com>, you shall be directed to this form.

2) On this form:

- 1) Provide your Date of Delivery
- 2) Provide your Gift Message
- 3) Verify the Quantity of selected gift item
- 4) If you want to select more gift items, click on "Add More Items" button
- 5) Once you are done with this form, please click on "Pay & Finish" button

### Step 3: Final checkout



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Product ID #	Description	Unit Price	Qty	Total Price
C00081	2.2Lb 5-Star Choc. Cake	INR 1499.00	1	INR 1499.00
Grand Total :				INR 1499.00

#### Notes :

1. Charges will appear on your credit card statement as **CCAvenue.COM OR AVENUES INDIA PVT. LTD. .**
2. All prices are listed in Indian Rupees. If you use a non-Indian credit card, your bank will automatically convert to your home currency based on today's exchange rates.
3. Click [here](#), to view the approximate value of this transaction in your local currency which will be reflected in your Credit Card Statement.

Proceed To Modify the Cart

Modify Cart

Proceed To Final Checkout

Final Checkout

1) Once you would have clicked on "Pay & Finish" button, you shall be directed to this form.

2) On this form:

1) Click on "Final Checkout" button

2) If you want to modify the shopping cart, click on "Modify Cart" button

## Step 4: Shipping and Billing details - I



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Order Details	
Order Number: <b>CART29257657</b>   Transaction Amount: <b>INR 1499.00</b> <a href="#">Click here to convert this amount in your local currency</a>	
Billing Details	
Name: <input type="text"/>	City: <input type="text"/>
Address: <input type="text"/>	State / Province: <input type="text"/>
For verification, enter address as it appears on your card statement	
Phone Number: <input type="text"/>	Zip Code: <input type="text"/>
	Country: <input type="text" value="Select a Country"/>
My shipping address is: <input type="radio"/> My billing address <input checked="" type="radio"/> A different address	Email: <input type="text"/>
Instructions: <input type="text"/>	
Max. 250 characters	
Shipping Details	
Name: <input type="text"/>	City: <input type="text"/>
Address: <input type="text"/>	State / Province: <input type="text"/>
	Zip Code: <input type="text"/>
Phone Number: <input type="text"/>	Country: <input type="text" value="Select a Country"/>

- 1) Once you would have clicked on "Final Checkout" button, you shall be directed to this form.
- 2) On this form, please provide:
  - 1) Billing Details and Shipping Details
  - 2) If we have provided you with Discount/ Cashback code, please enter the same in "Other Notes or Instructions" box in this form.
  - 3) If you would like us to provide any special instructions for delivery of your order, please provide the same in "Other Notes or Instructions" box in this form

## Step 4: Shipping and Billing details - II



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max. 250 characters

### Shipping Details

Name:

Address:

City:

State / Province:

Zip Code:

Country:


Phone Number:

### Payment Details

Select Payment Mode:

- For Visa, the charges will
- For MasterCard/ Yes Ban
- Rest will be charged to y
- After submitting the page, please wait for the intimation from the server; DO NOT press back or Refresh button in order to avoid double charge.
- For Credit Card users: All prices are listed in Indian Rupee. If you use a non-Indian credit card, your bank will convert to your local currency based on prevailing exchange rates.
- Security Advisory: To ensure the security of your data, please close the browser window once your transaction is completed.
- Encountered problems while paying? [Click here](#) to open a support ticket.

Submit

more people around the world go with Visa. 

- 1) Once you would have scrolled down the form shown in Step 4: Shipping and Billing details - I, you shall view this section of the same form.
- 2) Please select the payment mode from the drop down box provided.
- 3) ATM/ Debit card users can make the payment through Internet Enabled Bank Account section (you would require Net banking facility on your debit/ ATM card to use this option).

## Step 5: Transaction Processing



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LOADING.....

Please wait and do not press **BACK** or **REFRESH** button of your browser.

You will be connected to Payment Gateway within 5 to 10 seconds.....

*Once you would have clicked on "Submit Form" button, you shall be directed to this screen, indicating that your transaction is being processed.*



## Step 6: Confirmation - Successful Transaction



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Your Transaction was **SUCCESSFUL !!** . Thank you for your purchase!  
Your order number is **CART13814769**.  
Please keep this order number for future reference.

- 1) Once your transaction has been successfully processed, you shall be shown the message similar to the above.
- 2) Please email us at: [gwlorder@yahoo.com](mailto:gwlorder@yahoo.com) or call at: + 91 96208 77748, if you have any queries.





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*If you have any queries,  
Please email us at:  
[gwlorder@yahoo.com](mailto:gwlorder@yahoo.com)  
or  
call us at: + 91 962 0877 748*