

Help Guide for Placing an online Order



www.endekeralam.com is an online gifts shop that makes sending gift to your dear ones a pleasure.

Step 1: Choose the Gift item of your choice



EndeKeralam.com



1 Kg (2.2 Lbs) Taj / 5-Star bakery Black Forest Cake

Price: US\$32.6/ Rs.1499

Buy Gift



9 Pos.Ferrero Rocher Chocolate With 3 Red Roses Bunch Price: US\$15.72 / Rs.739

Buy Gift



More Cakes....

More Midnight Delivery Gifts



Set of 3 Cadbury Celebration acks (Almond Magic, Raisin Magic, Cashew Magic) Price:US\$26.60/ Rs.1250

Buy Gift



Mixed Dry Fruits 500 gms Price: US\$14.11/ Rs.649

Buy Gift



- 1)To place the order click on "Buy Gift" link, corresponding to the gift item that you would like to choose.
- 2) To choose from wider range of gift items, please click on the respective link in the "Category Menu" section. E.g. If you want to choose from range of flowers, please click on "Flowers" link in "Category Menu".
- 3) On this website, you can make payment using any one of the following instruments:
 - 1) Credit Card [Diners Club Card/ American Express/ Visa]
 - 2) Internet Enabled Bank Account (Debit Card)
 - 3) PayMate (Mobile payment), ITZ Cash Cards

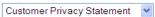
Step 2: Order Form (Enter Delivery Date, Gift Messa and Gift items Confirmation)





Notes:

- To delete an item, change the quantity to zero.
- 2. All prices are in INR (Indian Rupees).
- If you use a non-Indian credit card, your bank will automatically convert to your home currency based on today's exchange rates.
- Click <u>here</u>, to view the approximate value of this transaction in your local currency which will be reflected in your Credit Card Statement.





- 1) Once you would have clicked on "Buy Gift" link on our website http://www.endekeralam.com, you shall be directed to this form.
- 2) On this form:
 - 1) Provide your Date of Delivery
 - 2) Provide your Gift Message
 - 3) Verify the Quantity of selected gift item
 - 4) If you want to select more gift items, click on "Add More Items" button
 - 5) Once you are done with this form, please click on "Pay & Finish" button





Product ID #	Description	Unit Price	Qty	Total Price
C00081	2.2Lb 5-Star Choc. Cake	INR 1499.00	1	INR 1499.00
Grand Total :			INR 1499.00	

Notes:

- Charges will appear on your credit card statement as CCAVENUE.COM OR AVENUES INDIA PVT. LTD.
- All prices are listed in Indian Rupees. If you use a non-Indian credit card, your bank will automatically convert to your home currency based on today's exchange rates.
- Click <u>here</u>, to view the approximate value of this transaction in your local currency which will be reflected in your Credit Card Statement.

Proceed To Modify the Cart

Modify Cart

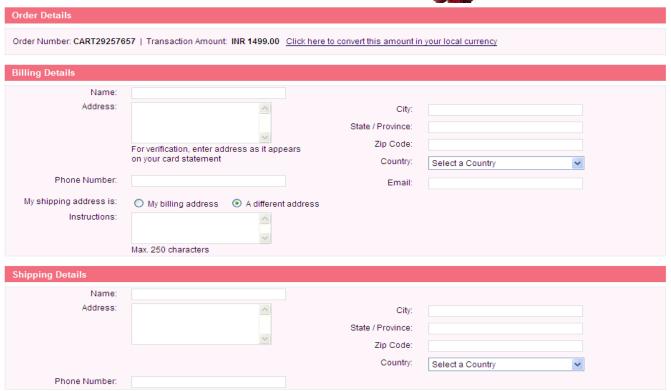
Proceed To Final Checkout

Final Checkout

- 1) Once you would have clicked on "Pay & Finish" button, you shall be directed to this form.
- 2) On this form:
- 1) Click on "Final Checkout" button
- 2) If you want to modify the shopping cart, click on "Modify Cart" button

Step 4: Shipping and Billing details - I

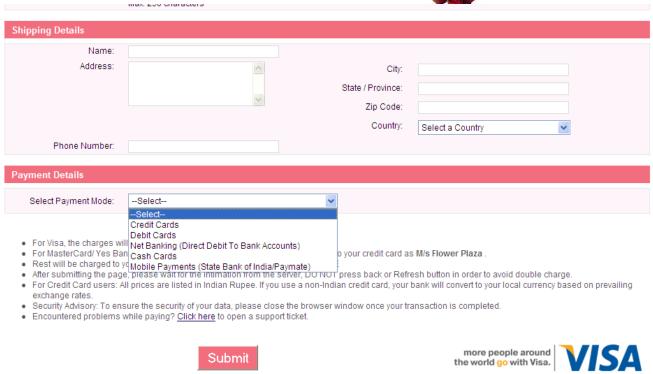




- 1) Once you would have clicked on "Final Checkout" button, you shall be directed to this form.
- 2) On this form, please provide:
 - 1) Billing Details and Shipping Details
- 2) If we have provided you with Discount/ Cashback code, please enter the same in "Other Notes or Instructions" box in this form.
- 3) If you would like us to provide any special instructions for delivery of your order, please provide the same in "Other Notes or Instructions" box in this form

Step 4: Shipping and Billing details - II





- 1) Once you would have scrolled down the form shown in Step 4: Shipping and Billing details I, you shall view this section of the same form.
- 2) Please select the payment mode from the drop down box provided.
- 3) ATM/ Debit card users can make the payment through Internet Enabled Bank Account section (you would require Net banking facility on your debit/ ATM card to use this option).

Step 5: Transaction Processing



LOADING.....

Please wait and do not press BACK or REFRESH button of your browser.

You will be connected to Payment Gateway within 5 to 10 seconds.....

Once you would have clicked on "Submit Form" button, you shall be directed to this screen, indicating that your transaction is being processed.

Step 6: Confirmation - Successful Transaction



Your Transaction was **SUCCESSFUL!!** . Thank you for your purchase! Your order number is **CART13814769**. Please keep this order number for future reference.

- 1) Once your transaction has been successfully processed, you shall be shown the message similar to the above.
- 2) Please email us at: gwlorder@yahoo.com or call at: + 91 96208 77748, if you have any queries.





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call us at: + 91 962 0877 748